The Real Estate Answering Service Specialists

call management
resources

CallCMR.com • (800) 475-7300

Everyone knows the real estate market has been hot for a while now. If you are a real estate agent, you are probably used to putting a house on the market and being swamped with questions and requests for showings within minutes of it going on the MLS.

How are you finding time to do everything needed to be a success and make your buyers and sellers happy?

We can Help!

How much time would it save you if we could take your calls, transfer the most important callers to you, schedule appointments for listings and showings and even answer basic questions? Think of the time you would get back in your day to focus more on your clients, build your business or take a break to refresh and relax.

FOR SALE

SOLD

Let Us Be Your Office Assistant

We can be your office receptionist, answering your phones so that your clients will think we are sitting right there in your office. And we do it all for a fraction of the cost of a full-time employee.

Because we work in a shared services environment, you pay only for the time we are taking your calls. Since multiple agents are ready to work on your account, there is never a problem with someone not being available to work for you, unlike a full-time employee.

Improve Your Image

Being a successful real estate agent means conveying a professional image to clients and potential clients. Imagine how professional your business will sound with someone always answering your phone.
Think of how much more productive you can be if even a fraction of your callers are taken care of before they reach your phone.
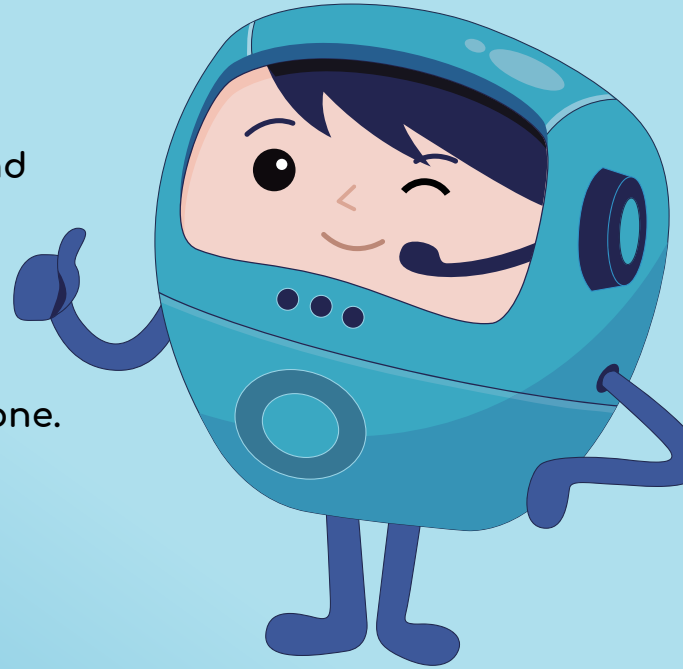
Let Us Schedule Your Showings and Listing Appointments

Even securing just one more listing will pay for our service for the year but gain you so much more. We can access your schedule and take caller information to book showings or listing appointments. We can even gather information and transfer the call to you if it meets certain criteria that you have established.

Call Management Resources

Fun Facts

- ⭐ We answer over 4 million calls per year.

- ⭐ Our average client stays with us for 12 years.

- ⭐ Approximately 100 employees work for us and are expertly trained through 4 levels of training.

- ⭐ Over 500 companies trust us to answer their calls.

- ⭐ Our goal is 100% agent accuracy and we incentivize bonuses based on accuracy and customer care.

- ⭐ 35% of our call center agents have been with us for more than 5 years!

About Call Management Resources

Call Management Resources has been providing answering service and call center solutions since 1959. While other businesses have come and gone, we have maintained a trusted partnership with our clients by understanding the industries of our clients, anticipating needs and recommending innovative solutions.

We are an industry leader by providing the highest customer service, advanced technology and the most experienced call center agents.

Our Agents

The heart of any call answering business is the agent answering the phone and we have some of the best agents in the business.

After thorough testing, Call Management Resources moved to a remote working environment for a majority of our call center staff over 5 years ago. This has enabled us to attract the highest caliber agent and retain talent that would have been unavailable if we were recruiting in a single location. It has also made for happier, more productive agents and happier agents give better customer service to callers.

Capabilities

- ⭐ Live Agent Answering
- ⭐ Overflow Answering
- ⭐ Attendance Management
- ⭐ Live Transfer or Call Patching
- ⭐ Dispatching
- ⭐ On-Call Answering

- ⭐ Email Paging
- ⭐ Claims Processing
- ⭐ Virtual Reception
- ⭐ After Hours Coverage
- ⭐ Appointment Setting
- ⭐ Interactive Voice Response (IVR)

Our key capability is working with you to design a solution that is custom fit for the needs of your business.

Contact Call Management Resources today and let one of our answering service and call center solutions experts discuss ways that we can delight your customers, streamline your business' processes and improve your bottom line.

Missed Calls Cost You Money.
Answered Calls Make You Money.
We Answer Calls.©

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